



SOUTHGATE & ROBERTS

is the trading name of

Ipswich Funeral Directors Ltd

Company Reg. No. 09178861

18 – 20 St Matthew's Street,

Ipswich, Suffolk, IP1 3EU

TERMS OF BUSINESS

We kindly ask that all funeral invoices be paid in full before the date of the funeral.

If you intend to pay an invoice using funds from the deceased's estate and are unable to access the funds in time to pay before the date of the service, we will be able to proceed on receipt of written confirmation from a bank, solicitor, or insurance provider, that the funds will be made available to pay the invoice within one month of the date of the funeral.

If such a payment is not made by the agreed date, we will charge interest on any outstanding amount calculated at 2% per month above the current Bank of England interest Rate.

Letters of administration relating overdue payment will incur a fee of £75 per letter.

Ancillary invoices must be paid in full prior to the delivery of any services, or provision of any products, that the invoice relates to.

Southgate and Roberts has no business or material financial interest in any price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices.

In the past 12 months Southgate and Roberts has made no charitable donation to a third party, charitable contribution or payment of a gratuity to a third party, or other form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to the Funeral Director, of an amount that must be declared pursuant to Section 5(1),(c),(i-iii) of the Funeral Market Investigation Order 2021.